

INTRODUCTION

Before discussing the 1stAid Kit, we want to start by mentioning the basic steps you should take when you get any error that may involve data loss. We have devised a simple mnemonic that should help you remember these steps. It is "HELP" - Halt, Eject, Lock and Protect.

- **HALT.** Stop and think. Consider the problem carefully before trying anything. Nothing baing bad can happen as a result of waiting. Consult your 1stAid manual before you do something irreversible.

- **EJECT** the disk. In particular, never select "Initialize" for a damaged disk. If you don't initialize, there is a good chance that you can recover your **data**.

- **LOCK** the disk before proceeding. This prevents any further damage from occurring. To lock the disk, slide the plastic tab in the corner of the disk towards the edge of the disk (the open position).

- **PROTECT** the data. Never perform any recovery procedure on original data; always do repairs on a copy of your **data**.

If you follow these simple precautions, you have a good chance of being able to recover your